



Terms & Conditions

Prices: All prices are subject to availability and can be withdrawn or varied without notice. For international trips prices are quoted by our Travel Agent – The Perfect Wave - and may be subject to exchange rates fluctuations beyond our control until paid in full. All deposits are required to be paid before bookings will be processed. Payment of deposit means acceptance of all terms and conditions. Full payment required minimum 90 days (international trips) 30 days (domestic trips) before tour commences – this may be earlier subject to individual operators' policies. If bookings are made inside of these specified days; then full payment required immediately.

Cancellations: All deposits are non refundable. Cancellations within 90 days (international trips) 30 days (domestic trips) may be fully non refundable. Please ensure you have the relevant travel insurance that may cover you in the case of unforeseen circumstances such as illness or accidents. Some cancellations may be partly refundable, but cancellation charges will apply.

Travel Insurance: Travel Insurance is strongly recommended by The Nature of Success Tours, The Perfect Wave, Department of Foreign Affairs and Trade. Travel Insurance is deemed compulsory by many of our operators.

NOTE* Regular Travel Insurance Policies may not cover cancellation costs based on concerns about Coronavirus as they may have exclusions to claims related to epidemics. The best way to insure against financial risks to your travel arrangements as a result of Coronavirus outbreak is to take out “**Cancel For Any Reason (CFAR)**” cover in addition to regular insurance. Ask your consultant for a quote today.

Taxes: Certain taxes are mandatory in various countries. There may also be an additional local tax charged at some airports. All taxes are subject to change without notice. Additional surcharges are applicable to some bookings particularly those that stop in the USA. The cost of taxes cannot be confirmed until the date of final payment / ticket issue, as they fluctuate daily and are subject to conversion by the rate of exchange on the day the ticket is issued.

Health: It is your responsibility to ensure that you are aware of any health requirements for your travel destinations and to ensure that you carry all necessary vaccination documentation. You should consult your doctor regarding health requirements for your destination.

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Passports & Visas: It is your responsibility to ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility. All travellers must have a valid passport for international travel and many countries require at least 6 months validity from the date of entry.

Agency: The Nature of Success Tours hire The Perfect Wave as an agent only. The Perfect Wave sell various travel related products on behalf of numerous transport, accommodation and other service providers, such as airlines, and boat charter operators. The Perfect Waves' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and travel service providers. The Perfect Wave has no responsibility for these services nor do we make or give any warranty of representation regarding their standards. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not The Nature of Success or The Perfect Wave. If for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with The Nature of Success Tours or The Perfect Wave.

Liability: The Nature of Success Tours and The Perfect Wave do not accept any liability of any nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense, inconvenience or loss of enjoyment caused directly or unavoidably indirectly or any other event which is beyond our control & which is not preventable by reasonable diligence on our part. Neither The Nature of Success Tours or The Perfect Wave nor any of its representatives accepts any responsibility for oceanic occurrences or climatic conditions that do not match your expectations or are beyond your capabilities. All activities engaged in are solely at your own risk and of your own choice.

Credit Card Transactions: Credit card surcharges apply when paying by credit card. Please note there is a 1.75% credit card transaction fee applied. If for any reason any travel service provider is unable to provide the services for which you have contracted, your remedy lies with that provider, and not against The Nature of Success Tours. We will do our best to work with you to recover your payment or applicable refund from the operator

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Privacy Policy: The Nature of is committed to protecting the privacy and confidentiality of your personal information. The Perfect Wave will not pass on any of your details to a third party unless you authorise us to do so.

If you do not want to appear in photos or videos used for the promotion of The Nature of Success Tours please speak to us prior going on the trip.

Travel Advice: For up to date travel advice please contact the Department of Foreign Affairs and Trade or visit their website at www.smarttraveller.gov.au